

WES7 “EXTENDED WARRANTY” CAMPAIGN TERMS AND CONDITION

1. This campaign is application to all WES7 series Instant Shower Heater Models only.
2. This Extended Warranty Campaign is valid for purchase from 1st November to 31st January 2025.
3. Extended 6 months warranty on All Parts, adding on to original Standard Warranty period. Refer table as below :

Model	Item / Parts	Standard Warranty Period	Extended Warranty Period
WES7 Series : WES7/B-i WES7/N-i WES7/D-i	Internal Parts	1 year	1 year + 6 months
	DC Pump	5 years	5 years + 6 months
	Heating Element	7 years	7 years + 6 months
	Anti-Leak Tank	10 years	10 years + 6 months

4. To entitle for the extended warranty, customers must online register the warranty within seven (7) days of purchase and warranty effective from the date of purchase. Online warranty registration can be done through www.alphamalaysia.com, attached with a valid purchase invoice or receipt and Warranty Card.
5. Original copy of purchase invoice or receipt is required for warranty claim purposes.
6. Other terms and conditions of the warranty remain unchanged as stipulated on the Warranty Card.
7. Free repair services/labor charge during the 1st year warranty period. For the remaining years of the other parts warranty, end-user will have to bear the labour cost and related charges, if any.